

Water price review 2024

Submission received through Engage Victoria

Date submitted: 30 November 2023

Water business: Goulburn-Murray Water

Submission written by: Anonymous

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In October 2023, we began accepting submissions on Goulburn-Murray Water's 2024 price submission via Engage Victoria (www.engage.vic.gov.au/ESC-water-price-review-2024). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

I think this is totally outrageous to say they are giving us a 6% reduction of fees over 4 years, when over a 6 year period fees have increased by 75%, and we are still charged for services we do not receive.

2. What do you think of the proposed outcomes?

None of the 6 outcome commitments proposed by GMW relate to Unregulated D&S customers particularly in regard to Reliable Supply/FAIR PRICING/and Services received.

It appears GMW just went through the motions of consultation with the predetermination of not considering our position or grievances. We have been belittled by GMW saying- by separating a small group of unreg D&S customers (of 3000) from unmetered irrigators that it was not considered to have any intrinsic merit. It may not have any merit to them but has a huge impact on us.