

Taxi non-cash payment surcharge review 2022

Consultation on the current maximum non-cash payment surcharge

Submission received via Engage Victoria

Date submitted: 22 June 2022

Submission prepared by: Anonymous 1

What best describes you?

Taxi Customer

To what extent is data for the years 2019-20 and 2020-21 useful for assessing the non-cash payment surcharges, given these years were affected by the coronavirus pandemic, particularly the 'stay at home' and other restrictions that were in place in Victoria?

Thanks to the Andrews Governments restrictions on freedom of movement figures from those years would appear not to be relevant.

Has there been any substantive changes to the taxi non-cash payment industry since our 2019 review? If so, what were these? Are there permanent changes in costs? Please explain the nature and cost drivers.

-

The 2019 review assessed costs and revenues on the basis of two payment terminals per taxi. Are two terminals still necessary? Is this assumption still reasonable and valid? Would a single payment terminal approach now be more or less representative of the industry in 2022?

Yes

How many taxi payments in 2019-20 and 2020-21 were made by non-cash means compared to earlier financial years?

See above