

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 17/11/2023

Submission written by: Anonymous 1

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

This has the advantage that gas connections will only be installed if they are desirable and economic. At the moment you might install a gas connection for a hot water service because the upfront cost of a heat pump is a barrier to going all electric, but if there is an upfront cost for the gas connection then a better long-term decision can be made.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

There is no need to connect customers to gas in situations where it is uneconomic. There are alternatives.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

This is going to be difficult to manage. It would probably be cheaper for everyone in a suburb to disconnect the gas at the same time, rather than going house by house, but it's unlikely that everyone would agree to do so.

In any case, clarity is important.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Jennie Bloom

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

It is imperative that we cease using gas sooner rather than later.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I do not think there should be new connections at all, if this applies to new properties and there should be schemes for phasing out for old properties.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 2

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Prefer option 2 as it is better for both the climate and energy customers

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

The impacts to our climate should be specified, to highlight the high costs involved with connection to gas

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Higher costs will lead to people choosing better energy options for our climate

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

No

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Angela Munro

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Yes desirable disincentive to connect and removal of penalty to disconnect

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Do/show the maths

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

There has been lax compliance and reporting ev re leakage

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

If everyone is responsible no one is responsible for regulation

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Self evident

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Essential for regulating

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Congratulations on this consultation and on the proposed reforms

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 3

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

The proposed charges are a great way to end fossil fuel to save the climate

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Derek Viner

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Any cost structure should not favour connection to gas or maintaining that connection - it should favour the opposite.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Items part of the full cost should be identified and clearly required.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Why wait? We knew gas was also a problem for the planet 25 years ago.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

They appear to be objective and inclusive, I can only assume they are.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

They are in the "driving seat" and there should be nothing they can hide behind. It appears the new provisions achieve this.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

It is always best to avoid uncertainty and loop holes. Simplicity assists in this.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

As above, simplify!

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Surely this needs no discussion? Not being a specialist in meter calibration I can only assume good intention in this clause which I presume means it improves accuracy of measurement.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

I don't feel able to add to this.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

I don't feel able to add to this.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I don't feel able to add to this.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I don't feel able to add to this.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Marie-Louise Drew

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Option 2 is the best for climate and consumers.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Better an upfront charge than a disconnection charge.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It costs to set up a connection. Users should pay.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Companies have been scaring people from disconnecting by deliberately confusing it with abolishment which is much more expensive.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Michael Howley

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Those who want gas should pay for connection - those who don't want it should be better off.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes, costs should be fair for new connections but not subsidised by those who don't want gas

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Those who insist on connecting to gas should pay their actual share.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Those of us who disconnect [sic] should not be penalised for doing the right thing.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Full disclosure is the only fair approach.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

The simpler & easier this is for all concerned is the best way forward.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Keep it as simple as possible.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Gas safety must remain paramount.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

These must be as simple as possible to ensure better compliance.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Simplicity, accountability, compliance, safety & value for money are all very important.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I favour Option 2. Thank you.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Lesley Walker

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Making gas connection “free”, unlike other utilities, but charging to disconnect provides a perverse, anti-climate incentive to connect and stay connected. A very counterintuitive arrangement that needs to be fixed.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Option 2 is my preference

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Or earlier would be good.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Option 2 is to be preferred as much better for the community; it entails better, more transparent practices from the fossil gas retailers and is therefore more likely to protect us from the future consequences of expensive, highly warming, asthma-inducing methane being connected to our homes.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: John de Figueiredo

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I am not sure what options are being considered.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It surely can't be too hard to calculate and provide details of the cost of connecting a pipe to the gas main, laying the pipe to the customer's gas meter, and providing and installing the meter. The cost of the connection between the meter and the appliance should be built into the cost of installing each appliance.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Climate science is telling us that we need to stop using fossil fuels as soon as possible if we are to maintain a habitable environment on our planet. Anything we can do to discourage the use of gas (a fossil fuel) should be implemented. Even charging the actual connection cost when the connection is made is a disincentive to installing gas appliances.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

I prefer option 2 because it's better for climate and energy customers.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it's better for climate and energy customers.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Terence Steele

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I was surprised to discover there is no charge, as it is only 10 years since we were charged over \$20000 for an electrical connection

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

There should be no contribution to new connections from existing customers

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Gas use must be discouraged

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

I live in an area with very old gas mains. Gas can be smelt in many places early on still mornings. Despite being reported the gas company does not remediate leakages unless it is a major leak

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

No

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Ian Temby

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option 2 because it's better for climate and energy customersA

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 4

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I'm not sure

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 5

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I support option 2, as it is better for energy customers and for the climate.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Helen Moss

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

The real world cost of gas connection should be imposed because that cost should not be borne by people wishing to disconnect, as is currently the case.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Clear information must be available on websites so potential customers can decide whether a gas connection is worth their while.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It costs money to connect. That cost should be borne by those requesting connections. Gas is not a 'transition fuel', as gas companies would have us believe. It is a fossil fuel and must therefore be phased out rapidly. There must be a cost disincentive to connecting.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Cap the cost of disconnection so it becomes affordable for people on low incomes, like the pension, who want to reduce their greenhouse gas emissions.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Gas distributors, like so many other businesses, make information as opaque as possible to discourage people from making decisions which might impinge on profits.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Reduce complications for the general public.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Again, reduce complications and confusion for the general populace.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Make connection and disconnection data available on websites so anyone contemplating either connection or disconnection can see which way the numbers are pointing. If many people start to leave the network because they can afford to with the price capped, anyone looking at connecting might decide not to do so because the fewer people are connected, the higher the costs to each.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Glenda Shomaly

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Upfront charges mean that disconnection charges can't be unfairly passed on to new owners.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

All expenses should be covered

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner the better.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 6

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Don't penalise people from disconnecting; make them pay for connecting in the first place.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Option 2 is better for climate and energy customers; please implement

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Gary Saunders

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It must include a pollution cost, for example, a carbon tax.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner the better.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

Option 2. is best.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2. is best.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Elizabeth Ann Buckingham

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

At the moment the charges for connection have to be born by the customer wishing to disconnect, thus advantaging the gas company not the consumer. The community needs gas to be phased out rather than promoted. That promotion is now not environmentally sustainable.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

The costs are swallowed by the gas company to promote gas consumption, and need to be transparently shown, so that the consumer community sees the tactic.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Fossil fuel consumption is now known to be deleterious. This form of promotion of gas is no longer appropriate. The consumer needs the information to act in a socially responsible way.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

At this stage disconnection should be made as easy financially as possible for the customer wishing to cease purchasing gas. The work of abolishment should be born by the gas companies.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Distributors must take on this social responsibility.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 7

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Needs transparency

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/22

Submission written by: Allan Seymour

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option 2 because it's better for climate and energy customers

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 8

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should be clearer for people that there is a cost to signing up for gas, not just when disconnecting.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I prefer option 2 because it's better for climate and energy customers.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 9

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Imposing the full cost of gas connection and disconnection at point of connection from 1 January 2025. Unlike water and electricity connections, it is currently generally free to connect to gas. For years connection costs have been waived with all the expense lumped on the energy user at point of disconnection. This creates a perverse incentive to hook up to gas and never ever leave. This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection. We love it.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Provide a detailed break-down of the work involved and the costs of those items of work.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

1-January 2024 would be even better - we need to extract the digit in order to comprehensively address the CLIMATE CRISIS!

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Clarifying the difference between disconnection and abolishment. Some of our supporters have reported that when they've asked to disconnect from the gas system – a simple matter of shutting down their account and capping their meter – they've been quoted for full abolishment, requiring full removal of the meter and the pipe to the street. The first one is reasonably affordable, the second can be prohibitively expensive and as much as ten times the cost of disconnection. In obfuscating the difference, distribution companies scare people from disconnecting. This new measure will mean that distribution companies are not able to fool people into staying connected to gas.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Imposing civil penalties against distribution companies for breaches and reporting failures. These breaches include leaking more than the permitted ~4% of gas from the distribution system or failing to report such leakage. It means that gas companies will be more meaningfully penalised for leaking gas into our troubled climate. This is not before time, and we are very pleased to see this included in the draft code.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

We URGENTLY need to do whatever we can to:

- Discourage new gas connections, and
- Encourage gas DISconnections.

Your and my future, not to mention the environment, the climate and the planet depend on this.

We need to do everything we can to comprehensively address the CLIMATE CRISIS.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Jan Ratcliff

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It needs to ensure all costs are passed on to discourage gas use as much as possible.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: R J Gardner

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

May reduce gas connections which will lead to a healthy household and improved environment

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Full connection fee with a minimum and maximum charge

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

A bit late - why not 1/7/2024

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

Need to consider the environmental impacts

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Need to ensure that the public are well aware of the number of people disconnecting from the service.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Good but need to make it clear the damage that gas does to the environment and the costs incurred by users

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 10

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

No comment.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 11

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it is better from a climate standpoint and for energy customers.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Freja Leonard

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I prefer option 2 for the advantages it has in discouraging gas use and prioritising the flow of information and other needs of energy users.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Mandatory prominent front page links on distribution company websites to line by line costs and charges would be great. We would also support this information being available/linked from retailer sites.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

No

Q Please discuss.

Why wait so long? What's wrong with the start of next financial year? The longer we leave it the more gas connections we'll see - particularly at this time when gas industry advertising is rife and gas companies are paying people sometimes as much as \$500 to connect to the system. Leaving this for a full year gives them all that time to grab as many customers as they can.

However 1 January 2025 would be the next best option.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

So great to see such a strong emphasis on transparency

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

All clear scrutiny of meters is most welcome

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

We support full transparency and robust reporting

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Again, full support for option 2 in the draft Code of Practice

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

But If I think of something later I'll let you know

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Gas industry tantrums

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2 ASAP

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 12

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Electricity and water connections are paid for so why is gas different?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

putting the costs at the end of the arrangement is misleading and potentially puts the cost onto subsequent home owners, it also does nothing to discourage people starting up new gas connections.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner such charges are put in places, the sooner we reduce new gas installations which is best for the climate.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

In obfuscating the difference, distribution companies scare people from disconnecting. This new measure will mean that distribution companies are not able to fool people into staying connected to gas.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

There should be transparency to people who are paying for their services!

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Duplication is unnecessary and unfair on consumers

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Imposing civil penalties against distribution companies for breaches and reporting failures. These breaches include leaking more than the permitted ~4% of gas from the distribution system or failing to report such leakage. It means that gas companies will be more meaningfully penalised for leaking gas into our troubled climate. This is not before time, and I am very pleased to see this included in the draft code.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2 is better for the climate and environment therefore is my preference

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Bob Rich

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should be open and transparent. cost of connection should be like for electricity and water.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

We need to transition from gas to electricity as soon as possible. This is a welcome step in the right direction.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Jane Touzeau

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Needs to be explained in plain language. Option 2 is better.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

I support OPTION 2. I believe this is the better option in regard to protecting climate, and for consumers.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Kate Hegarthy

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

There are only advantages. Externalities are address, data is obtained, disconnection is made much easier,

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should be micro-itemised, transparent and crystal clear at every stage. Every section should be broken down for absolute transparency

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

We must see responsibility and accountability fixed and shared across all stakeholders. This will allow scrutiny and transparency which is a vital change, preventing decades of unethical and despicable behaviour

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Duplication has no benefit. Complexity needs to be reduced and transparency increased.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I am so grateful to have this opportunity

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Susan Dwyer

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option 2 because it's better for climate and energy customers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Unlike water and electricity connections, it is currently generally free to connect to gas. For years connection costs have been waived with all the expense lumped on the energy user at point of disconnection. This creates a perverse incentive to hook up to gas and never ever

leave. This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

There is a big difference in cost between disconnection and abolishment. The first one is reasonably affordable, the second can be prohibitively expensive and as much as ten times the cost of disconnection. In obfuscating the difference, distribution companies scare people from disconnecting. This new measure will mean that distribution companies are not able to fool people into staying connected to gas.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Bruce Cutts

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

We should be discouraging new connections on the grounds that gas is causing our climate to warm dangerously

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

We need accurate information on which to base decisions

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

As soon as possible

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Sounds well considered

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

We are entitled to have open access to this information

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Sensible amendments

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Agree

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Wise for safety

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Needed

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Accountability of suppliers is good for customers

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

Please don't delay unnecessarily

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

We should implement improvement as soon as possible

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I support option 2 because it is best for climate, and customers

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 13

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Provide a worked and costed example

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner the better but allowing 12 months lead time should be adequate

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

This appears to be sensible, necessary and straightforward providing consistent 'plain language' definitions are adopted by all providers

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Again consistency, transparency and plain language are required

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because in my judgement it appears to be preferential for customers and also has the most likelihood of achieving desirable climate outcomes

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Don Stokes

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Upfront charges help discourage gas connections, making it less likely for people to connect to climate damaging gas, so they are a positive step.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

By creating a financial barrier to connect to gas and with disconnection costs capped at \$220, making it easier to cut off the connection.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

To discourage gas connections

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

By obfuscating the difference between disconnection and abolishment, distribution companies scare people from disconnecting. This new measure will mean that distribution companies are not able to fool people into staying connected to gas.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

The more honest information for consumers, the better informed their choices will be.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

It is important for people to have clarity about who they are dealing with, and to make interactions and transactions as simple as possible.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Simple is good

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

I prefer option 2 as it will result in better climate impact and higher standards required of the gas distribution companies.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Ray Cowling

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Electricity can cost a fortune to install, particularly in the country

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

distance and difficulty of adding a new branch (if a new branch is necessary)

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

but July 1st 2024 would be better

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Vivien Smith

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Daniel Caffrey

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Charges should only be for the actual cost of the new connection. It should not be to make a profit on the action

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Society needs to get off gas ASAP because of the climate and biodiversity crisis. We need to phase out all fossil fuels ASAP.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

People need honesty from the gas distributors to make informed decisions.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Good for productivity.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Safety is a primary consideration

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

More transparency needed in all reporting

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Jane Brownrigg

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

A clear advantage is to discourage new gas connections. Gas has no place in a safe home environment.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes. Transparency and full accountability has been missing for too long.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

No

Q Please discuss.

I would prefer it to happen sooner.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

I have had two gas meters abolished in the last decade and can attest to how difficult it was made and how unreliable and untruthful the information I was given by the gas companies was.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

We deserve truth from the gas companies. They are masters of obfuscation as my previous response demonstrate. They need to be legislated to clearly publish the truth. Also the ramifications of how they will charge a diminishing pool of customers more individually.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

It is time to re-nationalize the gas industry and grid and shut it down.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

It is time to re-nationalize the gas industry and grid and shut it down.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Regular testing is important until we shut down the gas network and remove all of the threats posed by leaks.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Make it stringent. I want companies to voluntarily relinquish their licences.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Don't renew them. It is time to re-nationalize the gas industry and grid and shut it down.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

There needs to be a tight timeline to full shutdown of gas distribution.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Gas is redundant, dangerous, polluting and wrong. The suppliers have had it too good for too long. They will lie and fight to protect their profits. I believe we all must work asap to protect a liveable and affordable future. Fossil fuels must stay in the ground and companies that exploited them must be made to pay the costs of remediation of the damage they have done.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it's better for climate and energy customers.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 19/12/2023

Submission written by: Anonymous 14

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

No

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

No

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

No

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

No

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

No

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

No

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 15

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I prefer option 2 because it's better for climate and energy customers

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it's better for climate and energy customers

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 16

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Definitely change to a reflection of actual costs to connect and disconnect, otherwise there is a disincentive to ever leave

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

As above, it should reflect actual cost for service

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Even sooner if you can

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Absolutely, the fact that there are 2 processes with different costs but the same outcomes for the user should be made very very clear, as long as both are safe

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Transparency is critical

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Always important to simplify

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Not sure I understand three [sic] full implications of this

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: George Carrard

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Do not even think about any action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Do anything to discourage action that involves taking fossil fuels out of the ground. The consequences of continuing to mine fossil fuels are catastrophic.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Kathy Kozlowski

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Some costs should be charged. Similar to other utilities

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It should not be free to connect when we need to discourage its use

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I consider Option 2 the preferred option.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Paul Leitinger

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Option 2 seems best.

We need to eliminate gas usage in the near term to save our climate. Option 2 also seems to be a better deal for customers.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Where connection is required, costs should be calculated based on actual (perhaps standardised) so that it is a decision point for new customers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 17

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Option 2 is preferred as better for customers

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Robyn Gray

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

At the moment it is currently generally free to connect to gas, unlike water and electricity. As connection costs have been waived all the expense are put on to energy users at point of disconnection, making it easy to hook up to gas and never ever leave. This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection. It brings it in line with other essential services

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

An option that is better for the climate and for customers is essential now. So I strongly recommend Option 2: Better climate impact, higher standards required of the gas distribution companies

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

No

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 18

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

by supporting option 2

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 19

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

inform the consumer of the actual cost of the gas connection which they would have to pay only when they disconnect which is an unfair way to run a service as it means people are unwittingly tied into the service.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Some of our clients have been told they will need to pay for the full cost of abolishment when they've asked to disconnect from the gas system –This new measure will mean that distribution companies are not able to fool people into staying connected to gas.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

This is an improvement for both the environment and the consumer

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 20

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I prefer option 2 as it has better outcomes for both the climate and the customer. Anything that makes a better choice for the environment affordable helps.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes because it means the true cost and who is responsible for it is known at the outset and helps people to decide on fact.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

No

Q Please discuss.

Broader ability to have independent investigations and streamlined procedures are a good thing.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2 is the best option in m opinion as it makes things more transparent, affordable and accountable. And helps th environment at th same time.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Rosemarie Christine Read

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

For years connection costs have been waived with all the expense lumped on the energy user at point of disconnection. This creates a perverse incentive to hook up to gas and never ever leave. This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection. Costs must be reflective of the urgency and make it easier for customers to do the right thing

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I support Option 2. For environmental, climate and customer safety reasons

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 21

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Real cost

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Anything that results in less gas use is good.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Tim O'Hara

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

The charge should be on connection not as a disincentive to get off gas

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Gas installation and disconnection prices should be as transparent as possible and not used as a disincentive to disconnection

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it's better for climate and energy customers.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 22

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas a 19th century initiative to kick off the industrial revolution over 150 years ago has to go and go now. Replacement must take the form of 100% clean energy that is renewable and doesn't disturb or interfere with living organisms on this planet including human beings. Money banks of barons have no say in what we must do toute de suite.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 23

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Adding a charge to connect to gas will be fair given there is a charge to disconnect. The cost should not be fully on those who wish to disconnect.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

transparency with the elements

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner the better for me

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Sally Clarke

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Many!

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Experts will advise

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

User need's to pay for dirty dangerous gas connection.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

No

Q Please discuss.

What's best for customers

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

The future liveable environment for all is vital consideration

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Leo Thomson

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option two because it is better for the climate and for energy customers

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Bernie McComb

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

No cost disconnect

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Do you include cost of extending mains pipe? Previous scheme for Regional, Winchelsea to Wonthaggi, was grant to Ausnet amounting to \$7000 per house, ROI most unlikely

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

User need's to pay for dirty dangerous gas connection.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Willow Beattie

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

All power should be charged appropriately

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Email and telephone

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It is our god given right to save the planet

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

People without a home are living rough while investors rule

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

MAKE THEM PAY

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

na

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Homelessness sux [sic]

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

na

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

God said thou shalt not steal

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Up the broncos

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

Make them pay for empty homes

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

no

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

No

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Robert Day

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

This is better for users to understand the issues and represents the real costs clearly

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Users have a right to understand how the costs arise and what they are paying for. This discourages ripoffs.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The sooner the better, but some lead time is obviously required

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Abolishment involves the removal of the connection from the meter to the street, and this should not be confused in the users mind with disconnection of the pipe to the house, as this simpler process should be much less costly.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

People have a right to know how many others are opting to buy gas or not.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

The code should be as short and understandable as possible so that everyone can understand it clearly, but enforceable provisions are important and should be retained

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

As above, duplication simply puts extra verbiage into the code and makes it less accessible for users.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Enforceable provisions are important , and remove the temptation to rip off customers.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Markets need to be fully informed for the market to work properly. Everyone should be able to find out how well the system is working.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

I do not have information on these

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Proper enforcement processes may be needed as gas becomes used by less and less users in the transition to zero need carbon. Fewer users will lead to pressure to take shortcuts and possibly unjustified price incereases

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

The guiding principles should be accountability, enforceability and transparency!

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Overall support!

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Elizabeth Wendy Cox

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Abolishment costs should be zero and removed back to street for new or existing homes and rental properties.

Any new connections to gas should be banned by 2025.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Be transparent about it to notify consumers about increased costs.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

No

Q Please discuss.

Make it 2024. Ban new after that year.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

No

Q Please discuss.

Abolishment should be proactively performed for properties that are already capped. Cost should be zero.

Retailers need a streamlined process with distributors and consumers to get this done. It should be easy to get abolishment done. It is safety issue so should be done with early timeframes.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Transparent information.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Need data accessible to public on removals.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

Improve streamlining of gas removals.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Trades need to factor in training for heat pump installations and certification to do that.

More training required for new industries such as offshore wind or green hydrogen that distribution workers could move transition to.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Marianne Sherry

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

The cost should be at the point of connection, to the person setting up the house on GAS!

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I am not really sure, but it should be at the point of connection, not disconnection.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 24

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I support option 2

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I prefer option 2 because it is better for climate change & energy customers

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Suzanne D’Ombraïn-Allain

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

The full cost of gas connection should be applied to the customer, and the cost of disconnection capped at \$220

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I support Option 2 because it is better for the climate and customers.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 25

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

The cost is that if upfront charges are not implemented , we are in a false economy that increases global climate change emissions

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

They must not only itemise the cost of equipment and piping installed but also the full cost of corporate and operational wages, plant and equipment and it's depreciation used for the installation

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It ensures that the real cost can be compared with alternate costs such as solar and batteries

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

No comment

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Full disclosure ensures transparency and good decision making

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

There should be a penalty for choosing to use gas over cleaner energy sources

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2 is the preferred position

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 26

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Customers need the facts to make the right choice

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

It is important that customers understand the difference, their options and the cost implications

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Clarity is needed for customers to make the right choice

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Yes minimize unnecessary red tape

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Better climate impact, higher standards required of the gas distribution companies

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anne Silbereisen

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Yes, generally using less gas decreases climate warming so the options that most reduce gas use are the wisest options. Option 2 is better for the climate and for consumers

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Explain that the wise energy choice is to decrease gas consumption and connection charges are a mandated charge to discourage use.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Michael Peter Vanderkelen

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Provide a detailed breakdown of connection costs including works and labor costs

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

I prefer Option 2

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 27

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Option 2 because it's better for climate and energy customers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Jck [sic] Wheeler

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

No disadvantages. Reasonable disconnection costs should be standardised.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Include cost of gas delivery network and estimation of the environmental cost of fugitive emissions.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Needs to be accredited

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 28

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

The costs should reflect the actual costs associated with the connection. No discounts should be offered at all for new connections.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should be explained in detail so clients understand the actual costs associated with the connection.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

These changes will go some small way towards reflecting the actual cost of a gas connection and disconnection rather than the fairy tale approach gas companies take now by giving free connection and making it very difficult to disconnect.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Gas companies will no longer be able to trick people into A. connecting to gas and b. staying connected to gas. We must switch to 100% renewables NOW!

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

They have been getting away with lying to people for years without penalty and this has to stop.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

It will help nominally, it's unfortunate that the Allen government is not brave enough to actually be a Labour government and do the right thing for Victoria, Australia and the world.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

It's a duplication of service.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

They must be tested regularly to prevent leaks.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

It does not go far enough, we ought to have had a planned and implemented exit strategy from gas to renewables years ago.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

It does not go far enough, we ought to have had a planned and implemented exit strategy from gas to renewables years ago.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

This government needs to create and implement a very fast exit strategy from gas to renewables immediately. This new code plays round the edges while the world burns.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

There should be NO GAS to consider if the Allen government is serious about climate change and doing the right thing by us as Victorians and Australians

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

It does not go far enough. This is another example of government being paid off by the fossil fuel industries. Doing too little too late to achieve anything but disaster.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 29

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Make it clear for climate and energy customers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Francis Castellino

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

This new reform will create an incentive to households to switch to an electric connection instead of gas.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should be calculated in the same way as a new telephone, water or electricity connection is charged - the set up costs the company incurs to connect a new line, the gas meter costs and the cost of trenches and materials.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

In fact, it should commence from 1 January 2024, to coincide with the new rules to disallow new gas connections.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

It will bring transparency into the system. The consumer will be able to verify the operational integrity of the supplier.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Sally Moseby

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

The code absolutely needs to be specific about how costs are implemented. A reduced level of preciseness can lead to greater latitude on the part of distributors at a time when it is scientifically known that gas is problematic and that we need to rapidly move to sustainable energy sources.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

It is imperative that systems are in place to monitor gas companies. Of course it is in their interests to make profits but the costs to the climate are too great. They therefore must be held accountable as we proceed to move on to sustainable energy sources.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Charmain Beabout

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option 2 as it is better for both energy users and the climate

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Naomi Blackburn

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

It should reflect the cost of new connections, not be bundled into the disconnection fee.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

I prefer option 2 because it's better for climate and energy customer

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Victor Komarovsky

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Option 1 assumes meeting net-zero by 2045 can allow home gas connections up to that point, which is false. Extensive evidence shows household gas must be ditched much sooner (by latest 2035 or so) to both compensate for the much more difficult to electrify sectors, and to account for dwindling gas supply. Option 1 therefore has little merit.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Should include socialised opex costs based on realistic modelling of of the dwindling number of gas network users, aligned with no household gas in Victoria by mid 2030s

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Ande Bunbury Architects

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Because generally people should NOT be getting new gas connections. If for some reason a gas connection is required, say for industry, the connection should be paid for on a user pays basis.

Option 2 is preferred as it is a better outcome for the climate.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 30

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Fairer picture to consumers

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Better to know where costs incurred

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Any change with a better climate impact is an improvement, and also with higher standards required of the gas distribution companies

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: James Brown

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

not sure.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I fully support Option 2, as it is better for energy customers and the environment (especially the climate)

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Kerry Echberg

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Explain clearly why there needs to be an upfront charge.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Bonnie Gelman

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Unlike water and electricity connections, it is currently generally free to connect to gas. For years connection costs have been waived with all the expense lumped on the account holder at point of disconnection. This creates a perverse incentive to hook up to gas and never ever leave. This new reform will create a financial barrier to connect to gas and with disconnection costs capped at \$220, make it easier than ever to cut off the connection

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

The proposed code should be specific about how distributors calculate the costs of a new connection, as an upfront charge to customers, and should be written in plain English.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

The proposed implementation of new connection charges should happen even sooner than 1/2025.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

And please – plain English.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I am pleased that a new code will be drafted - when higher standards are required of the gas distribution companies, there will be a better climate impact.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Christine Cook

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Advantage is that more people will likely be encouraged to get off gas and install renewables

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

They need to detail the breakdown of the charges they are making

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Marion Cincotta

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Consider the climate emergency, to which gas is a big contributor.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes, this should be clearly stated.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Option 2: Better climate impact, higher standards required of the gas distribution companies

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2: Better climate impact, higher standards required of the gas distribution companies

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 31

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Better for energy customers

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Pauline Nolle

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

So called 'natural gas' should be referred to by its main component Methane

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Option 2

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

I support Option 2

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 20/12/2023

Submission written by: Anonymous 32

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

If people choose to connect they must be given reasons for NOT connecting

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Anonymous 33

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

I prefer option 2 because it's better for climate and energy customers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Lyn Hovey

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

It would enable consumer ease of disconnection

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Specify connection charge and no disconnection charge

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

It should align with other energy services

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

The disconnection fee is sprung on you years after you connect and is a disincentive

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Yes and this information should be impressed upon all gas workers dealing with the public so misinformation is not given out

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Not sure of the implications of this

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

I could smell gas near my meter but 2 inspections by gas employees found no problem. No rigorous testing was done

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Compliance reporting needs to be tightened to drag this industry kicking and screaming to its closure

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Not sure where this comment fits but when our country town was connected to gas it took weeks of Jack hammering up a hill to run the pipe in. When I disconnected it took two Downer employees a day to dig up my connection on the street. It felt like I was wasting their labour whereas I was really making a decision about sustainability for the planet.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

As people who can afford to get off gas withdraw, how do we stop price rises for poorer households who can't afford to

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Dr. Ken Wilson

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

puts the cost at time of decision, not much latter where it influences decisions to disconnect from gas

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Full cost of connection should be paid at time of connection, not loaded onto the cost of disconnection

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

no hiding of disconnection costs and loading disconnection costs with connection costs

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Thomas Kent

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Outlining the details

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

Yes

Q Please discuss.

prefer option 2 because it's better for climate and energy customers

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Mary Cotter

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer Option 2 as it would have the best climate impact

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Alice Humble

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Option 2 because it's better for climate and energy customers.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Anonymous 34

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Yes they should be and it should show not just the immediate costs to customers but should also include the costs that the government, economy, and individuals will be shouldering in future to mitigate the effects of each unit of gas once the full extent of the devastations of climate change are finally accepted.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

If anything I'd move up the timeline. The health effects of people breathing in the gas combustion fumes in homes, the destruction gas causes the environment, it all needs to stop as soon as possible.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

I prefer option 2 because it's better for the climate and energy customers.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Anonymous 35

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

I prefer option 2 because it's better for the climate and for energy customers.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

All the costs involved, as well as how a new gas connection is costing the climate in terms of increased emissions, should be specified.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Rose Nechwatal

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

More transparency please

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Jennifer Mills

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

No

Q How?

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas as a fuel for cooking is a health hazard and gas as an energy source is exacerbating climate change significantly. Regulations should incorporate incentives to disconnect and shift away from gas use and restrict new gas connections where possible. Thank you for canvassing public opinion on this matter.

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: David Hudspeth

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Moves which encourage electrification of households have clear benefits for consumers and are in the national interest in terms of meeting our emissions targets. Compulsory connection seems counterproductive in this regard. The lack of charges for connection may be an incentive for connecting gas. I prefer option two because it is better for climate and for energy customers. It seems fair that gas connections should be subject to similar connection charges as electricity and water.

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

Transparency is in the interests of consumers.

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Yes because free connection provides an incentive to connect gas at a time we should be shifting domestic use to being all electric. There is an urgency to cut emissions if we are to avoid the worst outcomes of climate change.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

The difference between disconnection and abolishment and the costs of those should be clear to consumers.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

The obligations seem reasonable and transparency beneficial to consumers.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Unsure.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Unsure.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Gas Distribution System Code of Practice Review

Submissions received through Engage Victoria

Date submitted: 21/12/2023

Submission written by: Anonymous 36

On 15 November 2023 Stakeholders were invited to provide feedback on the Gas Distribution Code of Practice draft decision, via a survey through [Engage Victoria](#). On this website, the public was given the opportunity to send us responses to a set of questions we provided. Our consultation process closes on Thursday 21 December 2023.

Q Do you agree with the proposed introduction of upfront charges for new gas connections?

Yes

Q Are there any implementation costs, advantages or disadvantages to the options considered that we should take into account?

Q Should the proposed code be more specific about how distributors calculate the costs of a new connection, as an upfront charge to customers?

Yes

Q How?

More detail

Q Do you agree with the proposed implementation of new connection charges to begin from 1 January 2025?

Yes

Q Please discuss.

Q Do you agree with the proposed definitions and processes for disconnection and abolishment?

Yes

Q Please discuss.

Q Do you agree with the proposed new provision of information obligations for gas distributors?

Yes

Q Please discuss.

Q Do you agree with our proposed amendments to remove duplication with other regulatory instruments and to streamline the code?

Yes

Q Please discuss.

Q Do you agree with the removal of the overlap of metering requirements between our code and the National Gas Rules?

Yes

Q Please discuss.

Q Should we retain the requirements in clause 7 on meter accreditation, certification and testing?

Yes

Q Please discuss.

Q Please share any feedback you may have on our proposed compliance and performance reporting requirements.

Q Please share any feedback that you have on our proposed variations to gas distribution licences.

Q Can you identify any other changes to codes of practice, guidelines, licences or other instruments we may need to make as a consequence of the proposed Gas Distribution Code of Practice?

No

Q Please discuss.

Q If there are any issues with implementing the proposed Gas Distribution Code of Practice that we should consider, please outline these below.

Q Do you have other comments, feedback or suggestions about our draft decision or the proposed new code?

Option 2 seems better for climate and energy customers.