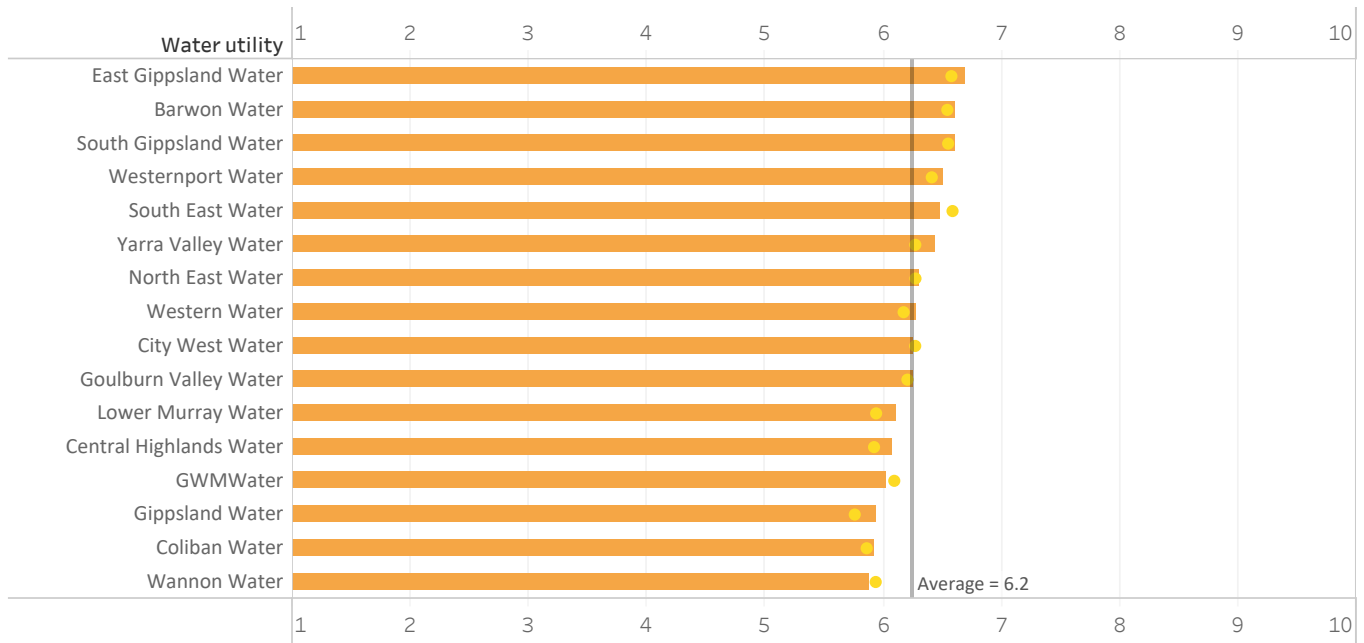


Customers rate their water business

March 2020 to November 2020

Value for money

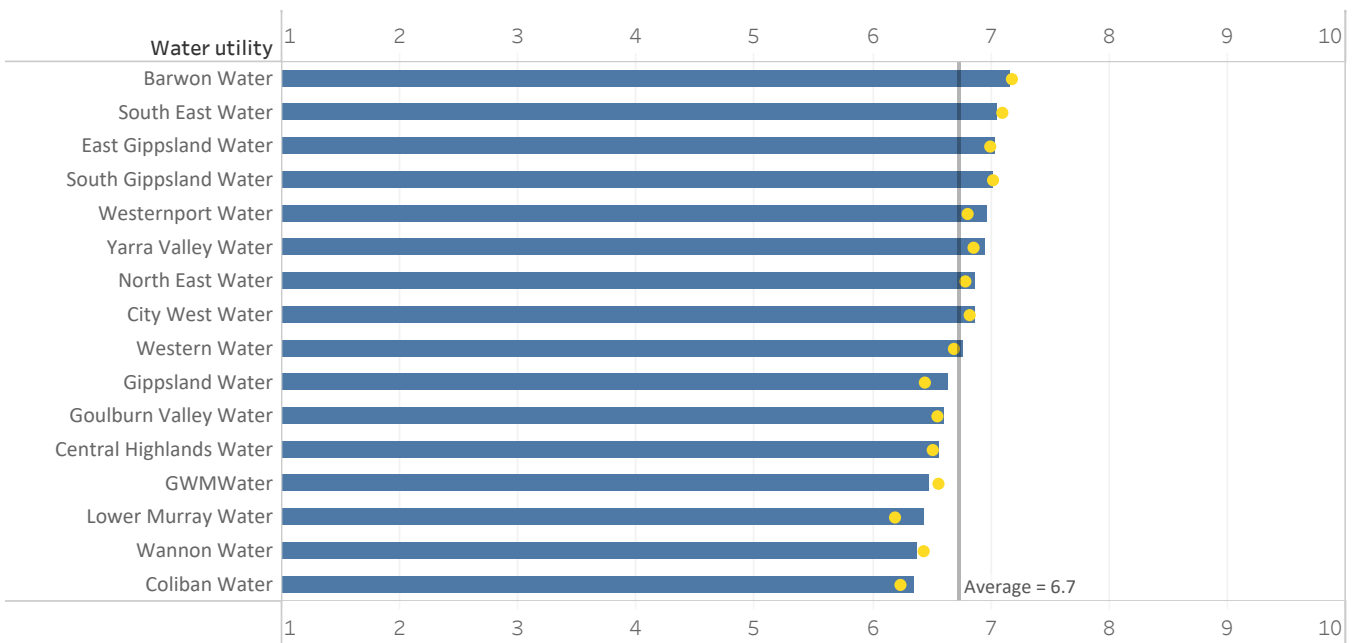
(score out of 10)



The yellow dots show November 2019 to August 2020 results. The bars show March 2020 to November 2020 results.

Reputation in the community

(score out of 10)

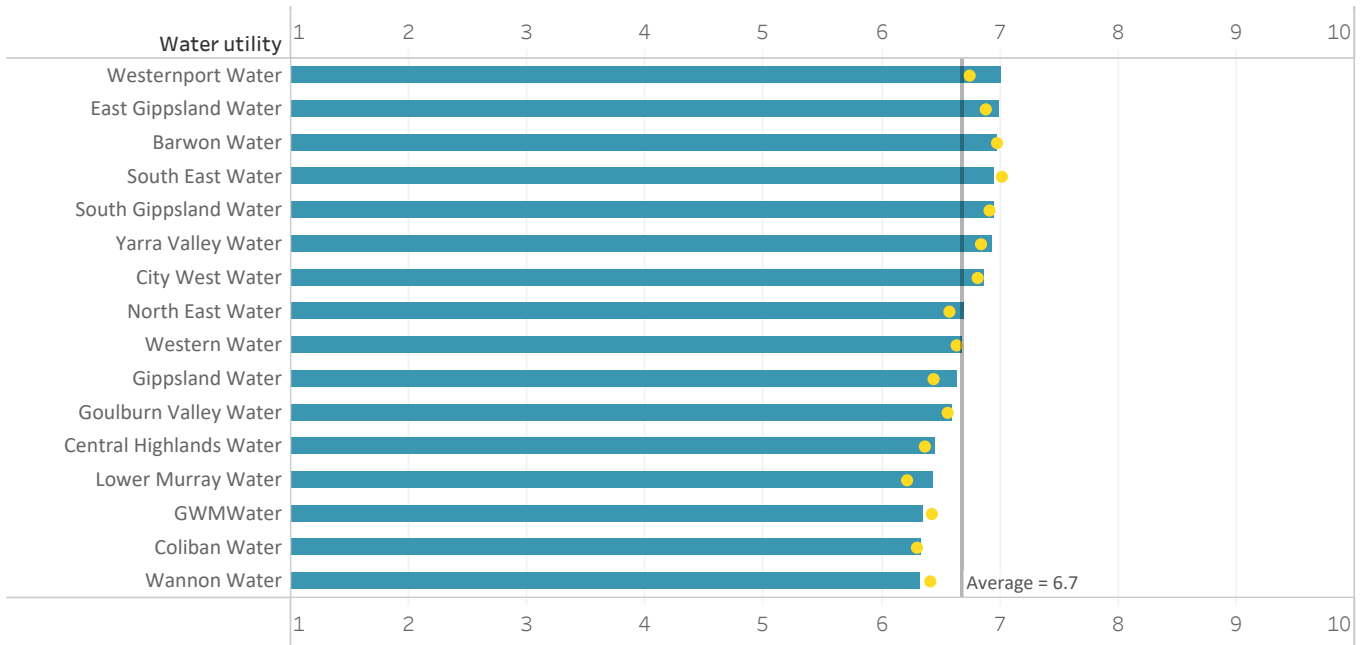


Customers rate their water business

March 2020 to November 2020

Level of trust

(score out of 10)



The yellow dots show November 2019 to August 2020 results. The bars show March 2020 to November 2020 results.

Overall satisfaction

(score out of 10)

