

25 May 2022
Licensing Team
Essential Services Commission

By email: licences@esc.vic.gov.au

Dear Sugi Sivarajan,

Re: Retail Licence Review

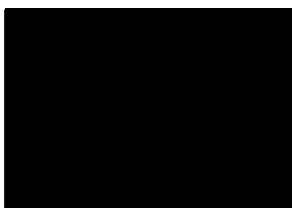
This correspondence responds to the letter from the Essential Service Commission (ESC) dated 27 April 2022 titled “**Variation of Sunset Power International Pty Ltd (trading as Delta Electricity)’s electricity retail licence**”.

Delta Electricity (Delta) consents to the revised proposal for the variation of Sunset Power International Pty Ltd’s electricity retail licence, but notes the following points for consideration by the ESC:

- Regarding the updated Electricity Retail Licence – the ESC has amended Clause 2.1 so that the ESC can give notices to Delta by email. For the purpose of this change, and as requested, Delta confirms its email address is delta.retail@de.com.au. However, the same change was not made for the Licensee. Delta proposes the options of giving notice to the Commission should also include ‘by email’ and that the Commission should confirm its email address for this purpose.
- Regarding the Standard Electricity Licence conditions for Electricity Retail – Clause 9.4 requires Delta to give a notice to a large customer before their fixed term contract expires, within a window stating 40 business days before and ending 20 business days before the contract expires, explaining what arrangements will apply post-expiry and what the large customer’s options are. Delta notes the contract expiry date is already clearly included within Delta’s Electricity Retail Agreement (ERA) as are details clearly explaining post expiry arrangements. Delta feels clause 9.4 requirements are unnecessary for large customers that are already familiar with managing commercial contracts. Delta proposes an additional clause is included, similar to the newly proposed clause 9.5, that states clause 9.4 is not required where the Licensee has clearly explained post expiry arrangement in its ERA.

To discuss any of the issues raised above please contact [REDACTED] Regulation and Strategy Manager, at [REDACTED]@de.com.au.

Yours sincerely



Executive Manager Marketing